

ARE YOU PREPARED?



EMERGENCY MANAGEMENT

Dear City of Beaumont Citizens,

The City of Beaumont is promoting a public awareness campaign on Emergency Preparedness. We are providing this brochure to ensure that all residents in Beaumont are prepared in the event of a weather emergency.

As Hurricane Ike has shown, hurricanes can cause massive property damage and loss of life. History teaches that a lack of hurricane awareness and preparation are common threads among all major hurricane disasters.

Preparedness is the key to protecting your family and property. Please don't have a false sense of security believing that "It won't happen to me." Don't be a casualty of our next hurricane.

By knowing your vulnerabilities and what actions you should take, you can reduce the effects of a severe weather disaster.

Make your plans now. By doing so, you will ensure that you and your family will survive any severe weather event that may threaten our area.

Sincerely,

City of Beaumont Emergency Management



CITY OF BEAUMONT DISASTER PREPAREDNESS GUIDE

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This booklet contains vital information to assist you through hurricane season. It is strongly recommended that you keep this guide readily available throughout

**ARE YOU
PREPARED?
We're Here to Help.**

IF YOU NEED A RIDE OUT OF TOWN

Evacuation

DIAL 2-1-1 TO REGISTER FOR A RIDE

Beaumont residents - If you have health care or transportation needs, you need to make extra efforts to get ready in case an evacuation is called for.

2-1-1 Texas, which is your link to thousands of community services, is your access point to register for transportation assistance. 2-1-1 Operators are always prepared to help you register for transportation and special assistance.

If you have health care needs, register by dialing 2-1-1: Residents with functional needs (including those who are disabled or medically fragile) and do not have friends or family to help in an evacuation should register for a ride in advance by dialing 2-1-1. **Call 2-1-1 before a storm is in the Gulf.**

In the event of an evacuation order, individuals will be asked to call the Beaumont Fire Department at 880-3905 and will need to meet at an evacuation or assembly site unless other arrangements have been made in advance.



**Don't wait
Register NOW!**

Hearing impaired who have TTY's may dial 2-1-1 directly or use Relay Texas to contact 2-1-1.



Text and phone notifications are one of the best tools we have to keep citizens informed and safe during an emergency. You can register your cell phone for emergency notifications by calling 3-1-1 or 409-980-8311. You may list land line phone numbers, cell phone, as well as email addresses.

This system combined with our other emergency alert methods is designed to get emergency messages to the public quickly and effectively.

Hurricane Season is June 1 - November 30. PLAN TODAY!

IF YOU NEED A RIDE OUT OF TOWN

Hurricane Assembly and Evacuation Sites in Beaumont

ASSEMBLY SITES

- Assembly sites are neighborhood based for easy access.
- Cars can be parked at these locations.
- Citizens will be bused to evac sites below.

- | | |
|---|--|
| 1 CHARLTON POLLARD ELEMENTARY
1695 Irving Street | 2 JONES-CLARK ELEMENTARY
525 Cleveland Street |
| 3 LUCAS PRE-K CENTER
750 East Lucas Drive | 4 MLK MIDDLE SCHOOL
1400 Avenue A |
| 5 OZEN HIGH SCHOOL
3443 Fannett Road | 6 PIETZCH-MACARTHUR ELEMENTARY
4301 Highland Avenue |
| 7 GUESS ELEMENTARY
8055 Voth Road | 8 SMITH MIDDLE SCHOOL
4415 Concord Road |
| 9 CENTRAL HIGH SCHOOL
88 Jaguar Street | 10 MAGNOLIA PARK PAVILION
Linson & Weiss |
| 11 WESTBROOK HIGH SCHOOL
8750 Phelan Blvd | 12 MARTIN ELEMENTARY
3500 Pine |

EVACUATION SITES

- Westbrook is for general citizen evacuations.
- Civic Center is for medical functional needs evac.
- No personal vehicles are allowed to park.
- FIREARMS ARE NOT PERMITTED.
- Citizens needing transportation out of Beaumont go to assembly sites first and then are bused to these evacuation sites.

- * The City Transit bus system will continue to operate during evacuation time. Citizens are urged to go directly to an assembly site; however, if you are unable to get to the site due to distance, you may walk to the nearest bus route and flag down a Transit driver to take you.



WHAT SHOULD I BRING WITH ME?

- You **MUST** bring your driver's license or state issued picture ID.
- Medications for at least 10 days.
- Toiletries, snacks, and 5 days worth of clothing .
- No more than two pieces of luggage and one carry-on bag per person.
- Household pets (dog/cat) in a sturdy plastic or metal cage/transport device along with a leash, food and medicines. (no reptiles or aggressive animals will be allowed).

IF YOU NEED A RIDE OUT TOWN

WHAT IS NOT ALLOWED IN A PUBLIC SHELTER?

Alcoholic beverages, weapons, and illegal drugs are not allowed in public shelters. Everyone is subject to search. If a violation of the law or shelter rules is committed, you will be barred from the shelter.

If you are a registered sex offender and you evacuate from our city to another city, you will need to report to the local police department and advise them where you are staying. You also need to call the Beaumont Police Department at 409-880-3854 and leave a voice message with your name and the location of where you will be staying. If you are going to be away more than 7 days, you are required to update sex offender registration with the law enforcement agency where you are staying. If you return to Beaumont after that time, then you are required to update your sex offender registration with the Beaumont Police Department.

PUBLIC TRANSPORTATION AND PET EVACUATIONS

If you are utilizing city transportation at a evacuation or assembly site, there are several rules that must be followed. These rules are imposed to ensure the safety of everyone and will be enforced without exception. **Site Managers have final say over all pet transports.**

- No reptiles or farm animals.
- If you feel you **MUST** take more than two pets, please contact the emergency management office **BEFORE** an evacuation is called.
- It is recommended for persons to bring sturdy plastic or metal cages along with a leash to transport their pet.
- All animals must remain secured while in transport at **ALL TIMES** while on the bus.
- All animals must have current shot records.
- Animal owners are responsible for supplying a small amount of food and water for their animals while in transit.
- Please understand we are not liable for any losses or injuries your animal may sustain while being evacuated.

WILL MY PET RIDE WITH ME?

As a general rule, pets will be transported in the same convoy as the owner. However, if the situation dictates, they may be transported in a separate vehicle.



IF YOU HAVE YOUR OWN TRANSPORTATION

Evacuation Plans

If you think you need to evacuate, leave as early as possible.

HOW DO I KNOW WHEN TO EVACUATE?

Evacuation orders will come from your local officials. Evacuations will be coordinated regionally. Please be prepared to leave immediately. Voluntary evacuation notices will be given when possible to give extra notice when potential hazardous conditions warrant.

SHOULD I EVACUATE?

Local officials will make mandatory evacuation decisions. State law provides criminal and civil penalties for disregarding those orders. Hurricanes are extremely unpredictable and can become much more dangerous in a matter of hours. It is NOT safe to wait. **Plan to LEAVE EARLY OR WHEN VOLUNTARY EVACUATIONS ARE CALLED.**

WHERE SHOULD I GO?

You may evacuate to any place you choose. Once mandatory evacuation begins, travel will be restricted north on designated routes. If you do not have hotel reservations or family you can stay with, you will likely have to try major hotel/motel chains or travel further north. Public shelters are very limited along the northward route starting in Lufkin.

WHAT ROUTE SHOULD I TAKE?

Once a mandatory evacuation order is in place, the State of Texas has designated evacuation routes HWY-69N / 96 N. If you choose to take an alternate route, essential services such as food, fuel, etc. are not guaranteed and traffic may be redirected during that travel.

Plan your evacuation routes carefully (**having more than one route planned**), realizing that contra-flow lanes (if implemented) have priority over all other routes.

It is NOT safe to wait!

WHEN EVACUATING YOU SHOULD:

Coordinate your departure with the people who will be traveling with you. Notify an out-of-area person of your evacuation plans.

- Make arrangements for your pets.
- Pack your disaster supplies kit into your vehicle.
- Secure your home and utilities.
- Double check your evacuation route and leave
- If you have a cell phone, bring your charger.

Due to spotty cell phone tower service, if traveling in two or more vehicles, it is a good idea to have a walkie talkie system to communicate between vehicles.

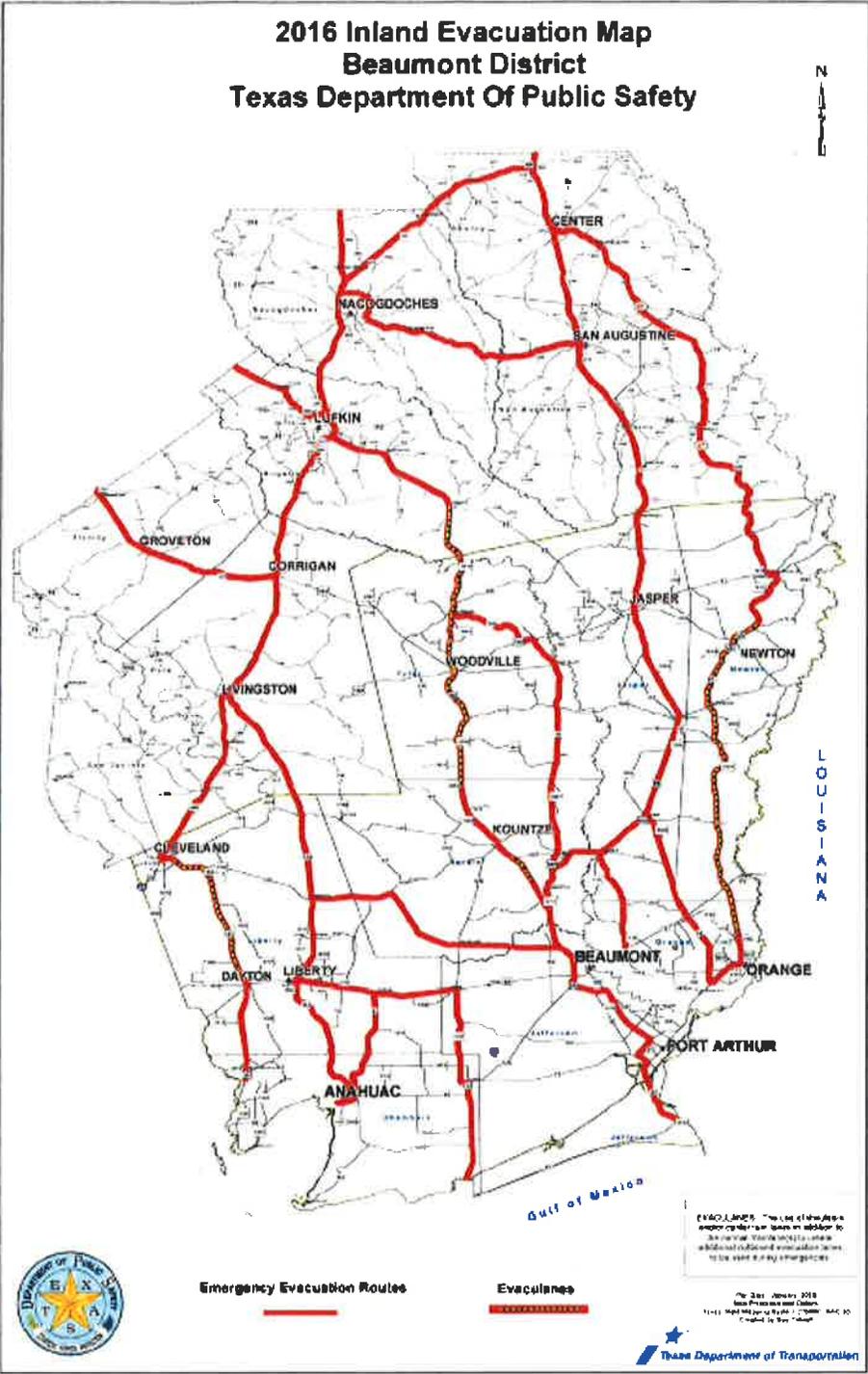
I DON'T WANT TO EVACUATE!

Should you choose to stay, please remember there are **NO SHELTERS** in Beaumont. There may be **NO SERVICES available to you** (sewer, water, electricity, etc.). Hospitals will close, ambulances will not run, and police and fire will not respond until the storm passes. You should know that it is against the law to remain if a mandatory evacuation order has been given. You may open yourself up to civil penalties and reimbursement costs if a rescue is required. Recovery operations, such as debris removal and repairing power lines are slowed.

FUEL

- Don't let your fuel tanks drop below half full during hurricane season. Fill tanks upon notification of a storm entering the Gulf or upon notification by your Emergency Management Officials.
- Motorists should fill their tanks before evacuating.
- TDEM has worked with the private sector to assure maximum-possible fuel availability during an evacuation, this includes along the evacuation routes.
- TxDOT courtesy vehicles may be patrolling major evacuation routes for stranded motorists.

IF YOU HAVE YOUR OWN TRANSPORTATION



Mandatory Evacuations will be coordinated regionally. Be prepared to leave immediately when your city is called.



IF YOU HAVE YOUR OWN TRANSPORTATION

If you have your own ride of out of town, there are no cities south of Lufkin that will open shelters.

Public Shelters

IF I PLAN ON GOING TO A PUBLIC SHELTER, WHAT ADDITIONAL ITEMS SHOULD I TAKE?

Public shelters are basic facilities that provide temporary housing for evacuees. Most shelters do not have beds or cots, so you will probably be sleeping on the floor in cramped quarters. So pack as if you were going camping. Bring:

- Sleeping pads, air mattresses, or cots.
- Blankets or a sleeping bag for each person
- Robe & shower shoes
- Books, cards, games and QUIET toys for children
- Medications, prescriptions, and important documents.

WHAT IS NOT ALLOWED IN A PUBLIC SHELTER?

Alcoholic beverages, weapons, and illegal drugs are not allowed in public shelters.

FIREARMS ARE NOT PERMITTED

HOW CAN I HELP WITH SHELTER SAFETY?

- **Keep all items packed and neat**
- **Keep all valuables out of sight.**
- **Never let your children out of your sight.**
- **Follow all rules.**
- **Immediately report violations.**
- **Put your name on all items, including inside and outside of your luggage.**

KEY TELEPHONE NUMBERS

- The number to call for ROAD CONDITIONS ON state highways is 1-800-452-9292. Stranded motorists may call 1-800-525-5555.
- If you have an emergency, call 9-1-1.

SHOULD I CARRY FOOD AND DRINKS IN MY CAR?

Stopping for food or drinks during a large-scale evacuation may significantly delay you in getting to your destination. Some restaurants and stores along hurricane routes may be closed and those that are open are likely to be very crowded. Additionally, once you leave the evacuation route to purchase food or drinks, it may be difficult to re-enter the flow of traffic. Therefore you should pack food and drinks to take on your trip. If you have any medications that need to be kept cool, make sure you bring a cooler with plenty of ice because there may not be any available along the route.

WHAT CAN I DO TO HELP OTHERS?

Check on friends and neighbors to make sure they have transportation or to see if they need help in getting essential items together so they can be ready to evacuate. Assist them if you can. If you cannot, help them get in touch with the Beaumont Fire Department at 409-880-3905. If a person is not 100% independent in their home, do not put them on an evacuation bus. There is no one on the bus or in a shelter to provide care for them.

Nursing Home/Private Care facilities:

If you have a loved one in a nursing home or private care facility that can ride in a car, YOU should evacuate them in the comfort of your own vehicle and provide care for them. It is hard for the elderly and disabled to ride on an evacuation bus.

EVACUATING TIPS

- Keep your vehicle in good repair with a full tank of fuel.
- Check on friends and neighbors who may have special needs.
- Prepare your disaster supplies kit NOW and take it with you when you evacuate.
- Secure your home quickly and evacuate when asked to do so. Don't leave loose or unsecured items outside where wind can carry them away or become projectiles

GETTING PREPARED

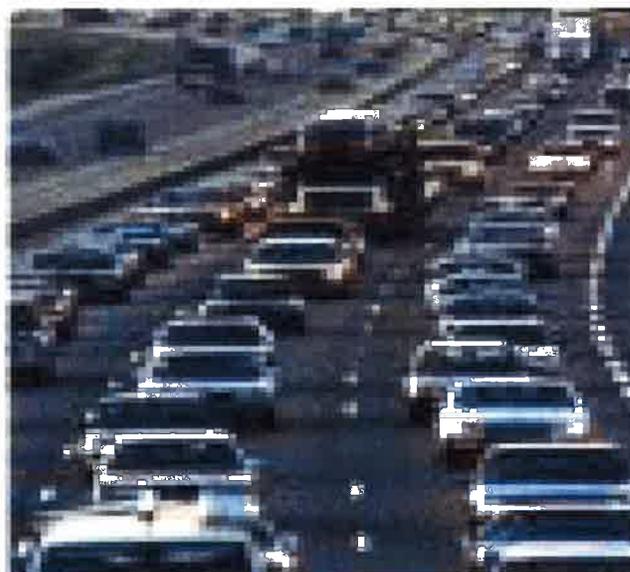
Prepare Your Home

Here are some steps you can take to protect your property **BEFORE A STORM HITS**:

- Find out the elevation of your property and check floodplain maps.
- Check your insurance coverage. Most homeowner insurance policies do not cover flood damage or are under-insured for total replacement.
- Learn about the National Flood Insurance Program.
- Find out if your home meets current building code requirements for high winds. Structures that meet current high-wind provisions have a better chance of surviving violent windstorms.
- Install commercial shutters or prepare 5/8 inch plywood panels for your windows.
- Garage doors are frequently the first feature in a home to fail. Reinforce garage doors so they are able to withstand high winds or press a vehicle against the door from the inside.
- Assess your property to ensure that landscaping and trees do not become a wind hazard. Trim all dead wood, and weak branches or overhanging branches from all trees. Certain trees and bushes are vulnerable to high winds and any dead tree near a home is a hazard.
- Move outside items to safety, such as patio furniture, plants, grills, trampolines, etc.
- Put valuable documents and photos in waterproof containers and take them with you when you evacuate.
- Turn off electricity at the main circuit breaker or fuse box to protect appliances from power surges and reduce the risk of live dangling wires after the storm.
- If the house is supplied with natural or propane gas, turn it off at the meter or tank.
- Remove perishable items from your refrigerator and freezer if you evacuate.
- Photograph and/or video the inside and outside of your home and your possessions.
- Make a final walk-through inspection before closing the door.

Prepare Your Vehicle

- Fill up with fuel before you leave town. It's smart to keep your tank at least half full during hurricane season.
- Check your vehicle's fluid levels and ensure there is adequate coolant in the radiator.
- Don't forget your tires. Check for proper air pressure because hot road surfaces are rough on tires. Be sure that your spare tire has air and that you have the proper equipment to change your tire. Ensure you have a jack and lug wrench in your vehicle and know where they are in the vehicle. Your owner's manual should have instructions for changing tires and flats.
- Make sure to carry water and non-perishable food; enough for you and your passengers in case you become stranded.
- If you are stranded, stay with your vehicles and use emergency flashers. Tie a white cloth on the antenna or door handle and raise the hood.
- Have a working flashlight and extra batteries in your vehicle.



Gas up before you leave town!

WHEN SHOULD I RETURN?

When Should I Return?

- Just because you hear from a friend or neighbor that their house is OK, does not mean it is safe for you to return.
- Immediately upon storm passage, city officials will assess damage to and availability of critical city infrastructure (ie: hospitals, water, sewer, streets, power, etc). Re-entry decisions and methods will be based on this assessment.
- Local emergency managers will utilize local media and websites to notify residents when its safe to return. (www.BeaumontTexas.gov, www.klvi.com and www.setinfo.org) If you do not have access at your shelter, a library may be available nearby. You may also call the City of Beaumont Emergency Management Office at 409-980-7280 or contact the 3-1-1 Service Helpline at 409-980-8311.
- Do not venture onto roads until you have been advised that they are passable and safe.



Safety Tips:

- Do not enter a building if you smell gas. Call 9-1-1. Do not light a match or turn on lights.
- Do not touch fallen electrical wires. They may be live and could hurt or kill you.
- Turn off the electrical power at the main source if there is standing water. Do not turn on power or use an electric tool or appliance while standing in water.
- Wear waterproof boots and gloves to avoid floodwater touching your skin.
- Wash your hands often with soap and clean water, or use a hand-cleaning gel with alcohol in it.
- Listen to public service announcements to find out if local tap water is safe for drinking, cooking, cleaning or bathing.
- If a "boil water" advisory is in effect, do not drink tap water or use it to brush your teeth unless water has come to a roiling boil for at least 1 minute.
- Do not eat food that smells bad, looks bad, or has touched floodwater. When in doubt, throw food out.
- Do not use generators, pressure washers, charcoal grills, camp stoves, or other fuel-burning devices indoors or in enclosed or partially enclosed areas such as garages, even with doors or windows open.
- Stop and look both ways at all intersections. Most street lights are not working.
- Drive slowly and watch out for trash on the road. Always wear your seatbelt.

Generator Safety Tips:

- It is very important that persons DO NOT operate a generator inside a home, garage, carport or near an opening to the building. You cannot smell CO (Carbon Monoxide), but it can kill you or make you sick. You should install a CO detector near the sleeping areas.
- Let generator cool before refilling with gasoline.
- Chain the generator to a tree or other fixed object to prevent theft.
- Look for symptoms of CO poisoning:
Headache Confusion Fatigue
Dizziness Loss of Consciousness

Evacuating Livestock

What livestock to evacuate is something one should give a lot of consideration. Hurricane Ike in 2008 delivered a storm surge that traveled inland approximately 14 miles, impacting 20,000 head of cattle, and killing 4,000 to 5,000 head of adult cows—an economic impact of \$14,000,000. Animals located on lands prone to flooding and storm surge should most definitely be evacuated. However, “evacuating” doesn’t necessarily mean moving livestock (goats, sheep, cattle, horses, etc.) out of the county. Many times livestock can be evacuated to higher elevations out of flood plains north of Jefferson County. Whether livestock are moved to safer grounds within the county, or if they’re evacuated out of the county, there are things to consider in either scenario. Moving cattle to higher ground is only as good as you can keep them there. Cattle will travel with the wind. Good fences or strong cattle pens are necessary to keep cattle from traveling with the wind and into storm surge or flooded waterways.

“Never stall horses in barns during a hurricane.”

When hauling livestock in a hurricane evacuation of any size, animals should be evacuated no less than 72 hours before a storm makes landfall.

Evacuating - Where to Go?

If you have friends or family who have a place to board your livestock, that is your best choice. Public shelters are temporary, lasting maybe a couple of days. After the storm passes, there may not be fences, water, etc. for your livestock once you return home. When evacuating it’s best to plan for long term, rather than a couple of days. Shelters for high value livestock may be available throughout the state, but contact information on those sites isn’t released until 120 to 72 hours before a storm makes landfall. As this information is received, it will be posted at BeaumontTexas.gov (Public Safety link) website or contact the 311 helpline at 409-980-8311. A list of livestock shelters is also available to the public during evacuation by dialing 2-1-1. Keep in mind that public shelters provide only shelter and water. Feed and hay are the owner’s responsibility. **Public shelters require all equine to have current vaccinations and coggins test paperwork.**

Identify Your Livestock

Whether livestock remain in the county, or are

evacuated out of the path of the storm, livestock should be identified. Nothing is better than a permanent hot iron or freeze brand that is properly registered under your name at the County Clerk’s Office. Below is a picture of an evacuee’s telephone number engraved with clippers into the hair of a horse’s neck. A good idea even if the horse is evacuated to a public shelter in another county. It’s only temporary, and the hair will grow back!



Feed, Water, & Supplies

Hay and water are the

most important items for livestock in both hurricane evacuation and recovery. Carry sufficient water with you on the livestock trailer - you might get caught in traffic on the evacuation route. It is recommended to carry a three day supply of water/animal if you’re evacuating livestock out of the county. Take with you records that will validate ownership of livestock prior to the storm. This includes but is not limited to receipts from livestock bought and sold, veterinary records, etc. This proof of ownership is necessary if you must apply for livestock indemnity payments with USDA-Farm Services Agency.

Daily Water Intake	
Animal	Gallons Water
Horses	18
Cattle	23
Swine	6
Sheep/Goat	3

Livestock After the Storm

Before evacuating, plan for the recovery phase by having a least one week of hay and water supply per horse or cow ~150 gallons of water/animal/week. You may want to fill storage tanks, water troughs, or have a generator available to run water wells. Before bringing livestock home, assess your property for damages. Is water available? Did pastures flood from storm surge? Will grazing be sustained? Did fences survive the storm? If you have any questions, or know of livestock in need of assistance after the storm passes, contact the Jefferson County Emergency Management Office at(409)835-8757. Agriculture professionals will be on staff at the Jefferson County EOC to handle the livestock recovery effort.

Important Information

Employer Name: _____

Address: _____

Phone Number: _____

Home Insurance Company: _____

Address: _____

Phone Number: _____

Policy Number: _____

Auto Insurance Company: _____

Address: _____

Phone Number: _____

Policy Number: _____

Other Insurance Company: _____

Address: _____

Phone Number: _____

Policy Number: _____

Family Doctor: _____

Address: _____

Phone Number: _____

Pediatrician: _____

Address: _____

Phone Number: _____

School/Daycare: _____

Address: _____

Phone Number: _____

Contact: _____

Bank Name: _____

Address: _____

Phone Number: _____

Account Number(s): _____

Credit Card Company: _____

Address: _____

Phone Number: _____

Credit Card Number: _____

Credit Card Company: _____

Address: _____

Phone Number: _____

Credit Card Number: _____

Pharmacy Name: _____

Address: _____

Phone Number: _____

Prescription Number(s): _____

Out of Town Contact: _____

Phone Number: _____

Important Numbers: _____

Important Numbers: _____

Important Numbers: _____

Important Numbers: _____

____ Bring your local phone book _____

HOW CAN I HELP?

Donations - It is important that good intentions do not create the potential for a disaster within a disaster. We encourage people **NOT** to send unsolicited donations to the disaster area.

- **Cash** is the best contribution since items can be purchased within the affected areas to meet the specific needs of victims. To contribute cash, contributions should be sent to the precise organization where you want your donation to go.

- **Volunteering Service or Assistance** should be done as effectively as possible. The best way is to work through your local disaster relief organizations. Examples include American Red Cross, The Salvation Army, the Texas Baptist Men, and the Adventist Communit Services, Some Other Place, Southeast Texas Food Bank, etc.

This booklet contains vital information to assist you through hurricane season. It is strongly recommended that you keep this guide readily available throughout the season and by your side during an evacuation.

The most up to date information available is provided by your local City of Beaumont Emergency Management Office.

These are the lines of communication and your guide to emergency information and community planning. Call your local information providers listed on the following pages if you have questions regarding hurricane preparedness.

Please contact your city's emergency management coordinator's office or the county's emergency manager's office with questions or concerns.



Public Call and Notification System



Beaumont uses a public call and emergency notification system. You can have messages sent directly to your cell phone by registering at www.BeaumontTexas.gov. Click on Emergency Management and then on "Click Here to Sign Up Now!". Fill-in the form with your information or **call 3-1-1 or 409-980-8311** to register your cell phone.

FEMA

1-800-621-FEMA (3362)

RED CROSS

1-800-RED-CROSS (733-2767)
Beaumont Chapter 409-832-1644

SALVATION ARMY

409-896-2361

COUNTY AND CITY COMMUNICATION INFORMATION

BEAUMONT

BEAUMONT

Tim Ocnaschek
 Emergency Manager 409-980-7280
 3-1-1 Service Help Line 409-980-8311
 Cable Access Channel Channel 4
 Website: www.BeaumontTexas.gov
www.setinfo.org
 Beaumont ISD 409-899-9972
 KLVI Radio 560 AM
www.klvi.com for information and streaming radio

Groves

GROVES

Dale Jackson
 Emergency Manager 409-962-4460
 City Hall 409-962-4471
 Fire 409-962-4460
 Cable Access Channel Channel 3 & 4
 Website: www.cigrovestx.com

HARDIN CO

HARDIN COUNTY

Theresa Wigley
 Emergency Manager 409-246-5119
 Hardin County Sheriff's Dept.....409-246-5100

JEFFERSON

JEFFERSON COUNTY

Greg Fountain
 Emergency Manager 409-835-8757
 24 hr Emergency Info Line 409-835-8411
 Website: www.co.jefferson.tx.us

NEDERLAND

NEDERLAND

Gary Collins
 Emergency Manager 409-723-1531
 Police Department..24 Hr Info. . . 409-722-4965
 City Hall 409-723-1500
 Website: www.ci.nederland.tx.us
 Nederland ISD 409-724-2391

ORANGE COUNTY

ORANGE COUNTY

Missy Pillsbury(Interim)
 Emergency Manager 409-882-7895
 Orange County Sheriff 409-883-2612
 Website: www.co.orange.tx.us

PORT ARTHUR

PORT ARTHUR

John Owens
 Emergency Manager 409-983-8616
 Police 409-983-8600
 Website: www.portarthur.net
 Port Arthur ISD 409-989-6222

PORT NECHES

PORT NECHES

Paul Nelson
 Emergency Manager 409-719-4258
 Police Department 409-722-1424
 Port Neches ISD 409-722-3351

NOTES





BEAUMONT
Emergency Management