



FOR IMMEDIATE RELEASE

February 7, 2023

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The City of Beaumont Launches a New Online Water Payment Platform with Enhanced Payment Options for Those Who Pay Their Water Bill Online

Powered by Paya, the new system will offer several benefits to citizens, including new options to pay by phone or text, and will eventually integrate with other departments to provide additional online bill payment options, which will replace Click2Gov, the current provider.

Water customers who pay their bill online are being asked to create an account on the new platform before March 15, when the transition officially occurs, to avoid any disruptions to online bill payments. Whether you log on monthly or have a scheduled auto-draft enabled to pay your monthly water bill, you will need to sign up for the new platform with your account number at <https://beaumont.firstbilling.com/>.

To sign up for a new account on <https://beaumont.firstbilling.com/>, you'll need your water billing account number, which you'll find at the top of your current paper bill or online in your current Click2Gov account. It is important to note the account numbers are case sensitive and do not require any preceding zeros but do require the dash. **If you have any questions or have trouble setting up your account, call Paya's support number at 877-589-9210 (Monday-Friday 8 am – 5 pm CST).**

Example: The account number for the below would be **464015-233648**.

Service Location	
DUE DATE	AMOUNT DUE
02/03/2023	99.61
ACCOUNT NUMBER	AMOUNT ENCLOSED
000464015-000233648	

NO YES NO

This stub ensures that your payment is processed accurately.
MAKE CHECKS PAYABLE TO: CITY OF BEAUMONT

One Time Payment ✕

* = Required

Please enter the account number located on your utility bill.

* Account Number: ✓ - ✓

YES

If you prefer not to use the online system, you can also mail your payment (to City of Beaumont P.O. Box 521, Beaumont TX 77704) or bring it to the cashiers on the first floor of City Hall (801 Main Street).

"We are excited to be able to bring more payment options to the City. Paya is a global leader in online payment solutions, which will provide users with a seamless bill-paying experience. Their focus on security and real-time reporting are major advantages to both our customers and our operations," said Danette Mickens, Water Customer Service Manager.

About the City of Beaumont: Beaumont, incorporated in 1838, is a coastal city in Southeast Texas 90 miles east of Houston and 60 miles west of Louisiana. The City is home to more than 115,000 residents and is the seat of Jefferson County, Texas. The City's economic success started with the discovery of oil more than a century ago. Now entering a new Golden Era of the Golden Triangle, it is strategically positioned for unlimited growth and potential.